

Istanbul Convention & Visitor Bureau  
Elif Balcı Fisunoğlu  
General Manager  
Istanbul Ticaret Odası Ek Hizmet  
Resadiye Cad. 7 – Eminonu 34112  
Istanbul - Turkey

Dear Mrs Balcı Fisunoğlu,

On behalf of AC Forum, I would like to thank you for your wonderful hospitality.

As professionals in the meeting industry and association world we keep a very sharp eye on all the details surrounding meetings, venues and hospitality. Yours has been exemplary, both in the information sent beforehand and the care on site.

The Halic Congress Center and ICC are very well designed and attractive centers.

The gala dinner at Kalyon Reji was a memorable evening. We were honored to have been guests of the city of Istanbul and we spent a very interesting evening with you all. We believe that the associations we work for are important and play a key rôle. To have been received by you in such style reflects your desire to move forward with us.

The welcome and recognition given by Mayor Kadir Topbaş to our group is also most appreciated.

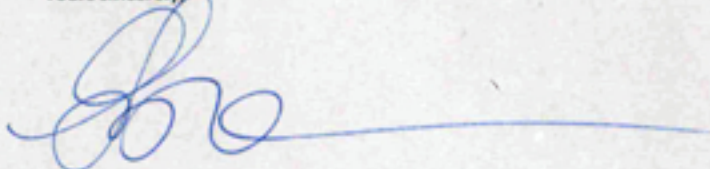
It was a privilege to stay in such a wonderful place as the Swissotel. The comfort of the rooms, restaurants and meeting room facilities were first class.

Throughout the preparation of this meeting and during our stay in Istanbul, ICVB team was very professional and helpful. The organization from our staggered arrivals at the airport to our departures was perfectly handled. Your team was always discreetly present, helpful and well informed. I would like to thank all the ICVB team for the fantastic work.

I feel sure that several of our member associations will be looking closely into organizing events in Istanbul in the future.

On a final note, I would like to thank you for the lovely gifts that we all received.

Yours sincerely,



Michel Ballieu  
AC Forum President